



LENOX HILL NEIGHBORHOOD HOUSE  
SINCE 1894

**Geriatric Care Manager (Master's Level)  
Geriatric Care Management Program**

Lenox Hill Neighborhood House, widely recognized as one of New York's premier human services providers, is a settlement house founded in 1894 that provides an extensive array of effective and integrated services—social, educational, legal, health, housing, mental health, nutritional and fitness—which significantly improve the lives of 16,000 people in need each year, ages 3 to 103, on the East Side of Manhattan. Our clients include older adults, homeless and formerly homeless adults, children and families, recent immigrants, disabled persons, adult learners and more. For more information on Lenox Hill Neighborhood House, please visit [lenoxhill.org](http://lenoxhill.org) and check us out on [Facebook](#) or [Instagram](#).

Our Geriatric Care Management Program provides comprehensive care management services to thousands of frail and homebound older adults on Manhattan's East Side including East Harlem and Roosevelt Island. The **Geriatric Care Manager** will help us to serve the ever-growing population of homebound older adults on the East Side and will join our supportive working environment that links case managers, social workers, community-based service providers and many other health care providers together in our efforts to support the frailest members of our community.

The **Geriatric Care Manager** will:

- Complete strengths-based in-home assessments with homebound and frail older adults to facilitate their ability to age safely in place
- Collaborate with family members and caregivers to assess needs for appropriate interventions and necessary assistance
- Provide interventions and assistance such as applying for government benefits and other financial programs to increase economic security, advocating for the clients' medical, mental health, housing-related and other needs, assisting with budgeting, providing supportive counseling as needed and coordinating in-house and community resource referrals
- Create and follow up with comprehensive care plans with the goal of improved outcomes and quality of life
- Document, maintain and input accurate case records into applicable electronic case management database and other tracking systems
- Work collaboratively with Neighborhood House staff from a variety of departments and disciplines as well as our community-based and government partners
- Complete all other responsibilities and duties as assigned by Supervisor

**Qualifications:** The ideal **Geriatric Care Manager** must possess excellent interpersonal skills and strong computer skills, as well as experience in the field of human services, particularly related to older adults. The person should be committed to working with older adults to improve their quality of life. The person must have great communication and listening skills, be a team player and possess the ability to interact with a variety of stakeholders. Master's degree in social work or related field required; applicable licensure a plus. Fluency in Spanish is ideal. This is a 1199SEIU union position with competitive salary and a comprehensive benefits package.

**Salary:** \$61,500 annually

*At Lenox Hill Neighborhood House we value respect, diversity and integrity. We are an equal opportunity employer. Lenox Hill Neighborhood House prohibits discrimination and harassment of any type and affords equal employment opportunities to employees and applicants without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected veteran status or any other characteristic protected by law. Lenox Hill Neighborhood House conforms to the spirit as well as to the letter of all applicable laws and regulations. The policy of equal employment opportunity (EEO) and anti-discrimination applies to all aspects of the relationship between Lenox Hill Neighborhood House and its colleagues.*

Lenox Hill Neighborhood House is a client-facing and essential community-serving organization. To keep our clients and our colleagues safe, and to comply with various governmental contractual requirements, all new employees must be fully vaccinated against Covid-19 (except where valid medical exemptions apply) and will be required to submit proof prior to the time of onboarding.